



Minova RSA - Our Promise

To achieve growth and success, we at Minova RSA set ourselves challenging targets, and work together to exceed them. Challenging ourselves to be the best.

To realise our success we must improve the quality of our impact on customers, the organisation and the community. We will better our impact by improving the way we live the principles. We plan to improve in the following ways:



SH&E - ENSURING OUR FUTURE

No injuries to anyone ever. Wearing of full PPE is a minimum standard and assist each other to work safely. We tidy our work places every day and recycle waste as much as we can.



WORKING TOGETHER

As Minova colleagues, we greet each other everyday, treat each other with respect and dignity and never say that "It's not my job". Adopt the concept "Yes We Can".



CREATIVE CUSTOMER SOLUTIONS

We make a point of finding out what our customer's needs are and with innovative solutions are able to exceed their expectations.



COMMERCIAL OWNERSHIP

Doing business as if it is your own. We drive to save costs, and not waste time, energy or opportunities. Always going the extra mile.

This represents our promise to each other and to our customers
"We Live the Principles and Deliver the Promise"





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Signed by Minova employees on 28th November 2008